



San Francisco
Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

Jail Health Services

Lisa A. Pratt, MD, MPH
Director / Medical Director
Jail Health Services

March 2018



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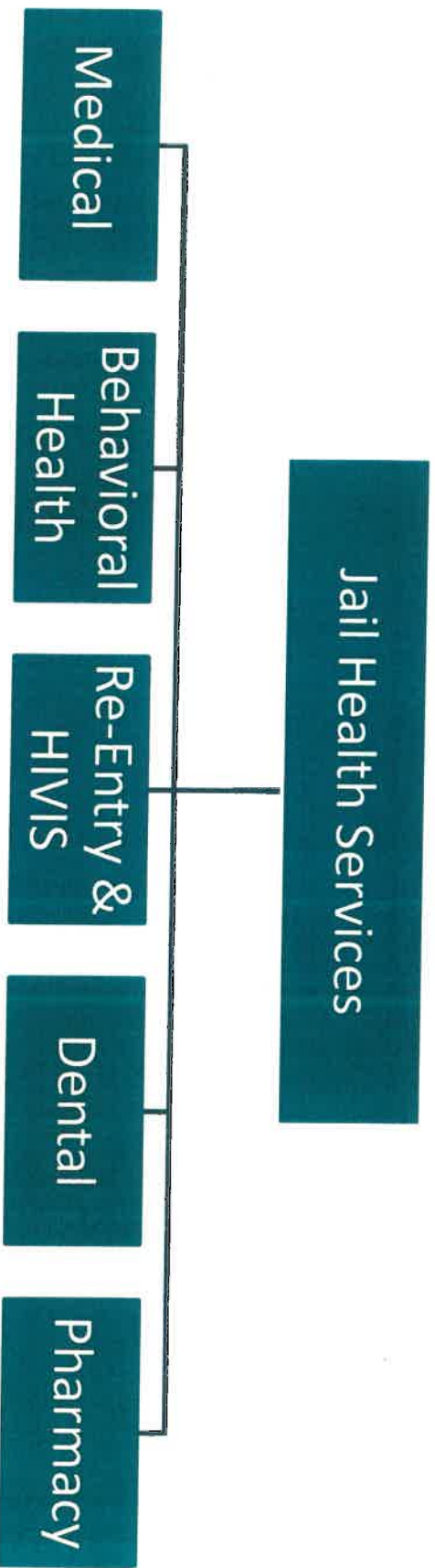
Managed Care
Stella Cao



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JHS Organizational Structure





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JHS Budget

FY 16-17 Operating Budget

| | |
|---|---------------|
| Salaries & Benefits – 162 FTEs | 27,230,790 |
| Professional & Specialized Services | 2,574,768 |
| <ul style="list-style-type: none">▪ Includes X-RAY, Podiatry, UCSF OBGYN and Psychiatry | |
| Pharmaceuticals | 2,577,944 |
| Material & Supplies | 581,258 |
| Other Expenses | 701,291 |
| | \$ 33,666,057 |



Who is in the SF Jail?

Total unique patients in FY16-17: **12,500**

FY 16-17 average daily census: **1,300**

- 86% of people in SF Jail have no sentence
- 14% are serving a sentence
- 7-14% seriously mentally ill
- 11% self-reported homeless status

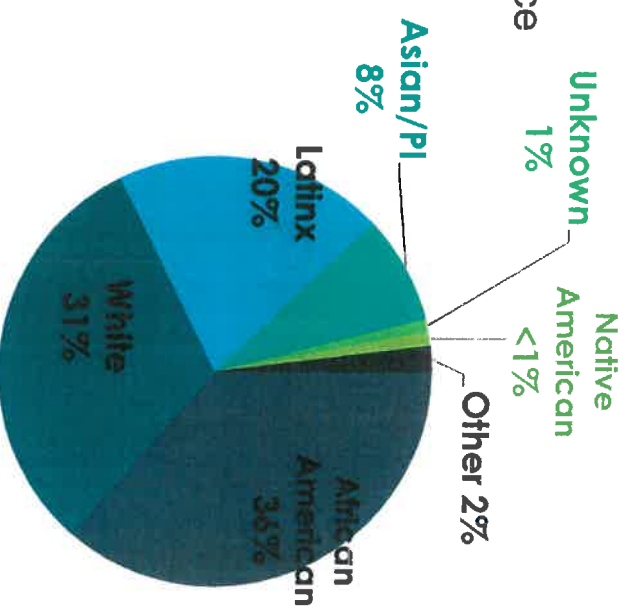
Average length of stay*

- 59% <7 days (44% 1-3 days)
- 71% 30 days or less
- 6% >1 year

Sex

- 85% are men; 12% are women, 3% declined to answer (JHS)

Homeless Status point-in-time: 401 (31%)**





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Public Health Initiatives

- Hepatitis A prevention in people experiencing homelessness
- Hepatitis C treatment breakthrough
- Substance use treatment and overdose prevention
- Protection of TGN people

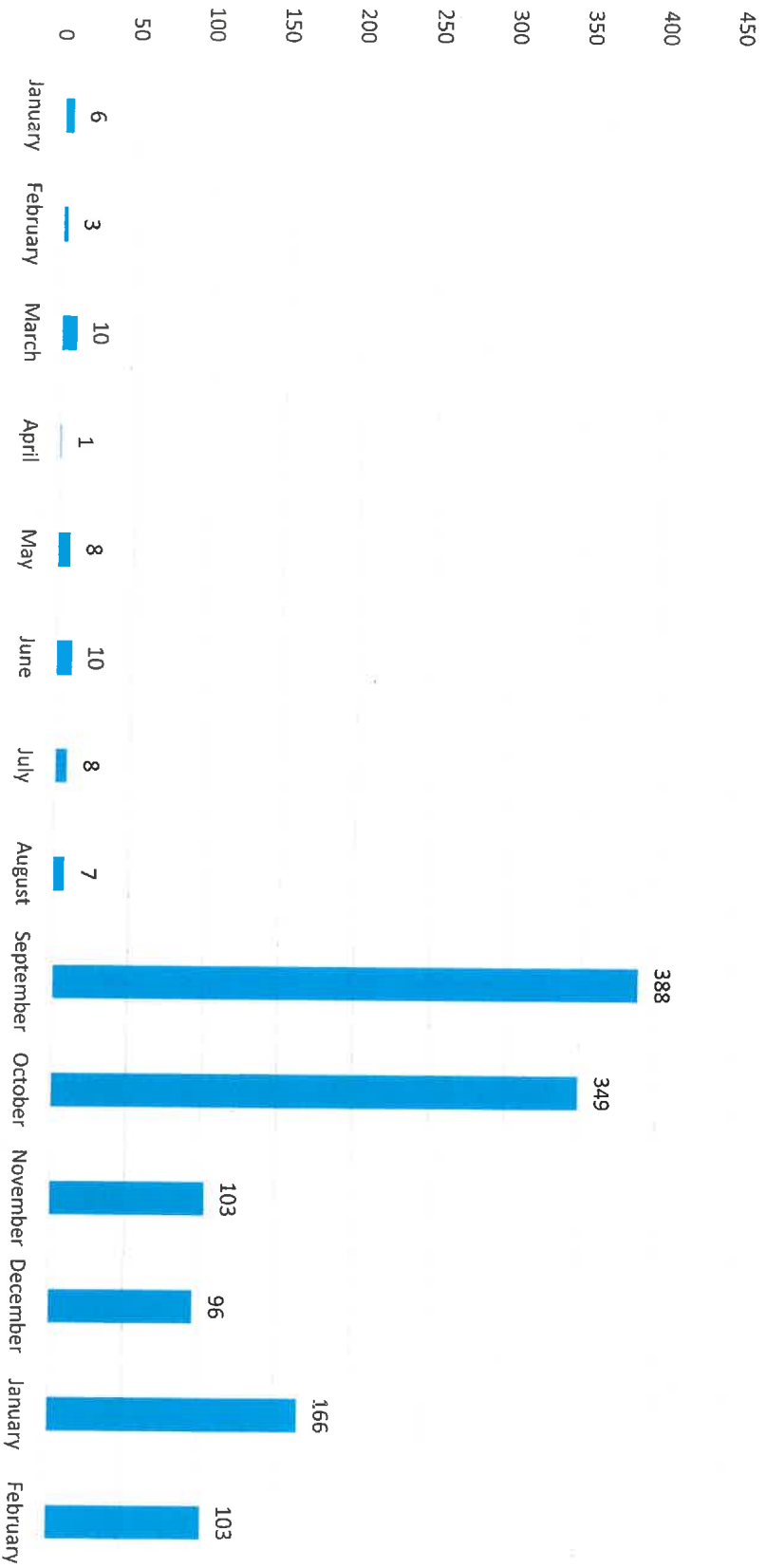


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Hepatitis A Vaccinations

JHS Hepatitis A Vaccine doses given
Jan 2017- February 2018. Total = 1258





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Hepatitis C Treatment

- 100 patients enrolled in demonstration study to cure HCV in incarcerated patients (CHIP)
- Intensive case management
 - Reentry planning
 - enrollment/reactivation of Medi-Cal
 - scheduling f/u with community PCP
 - medication delivery
 - reminders about follow-up blood draws and appointments
 - accompaniment to medical appointment



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CHIP Preliminary Results

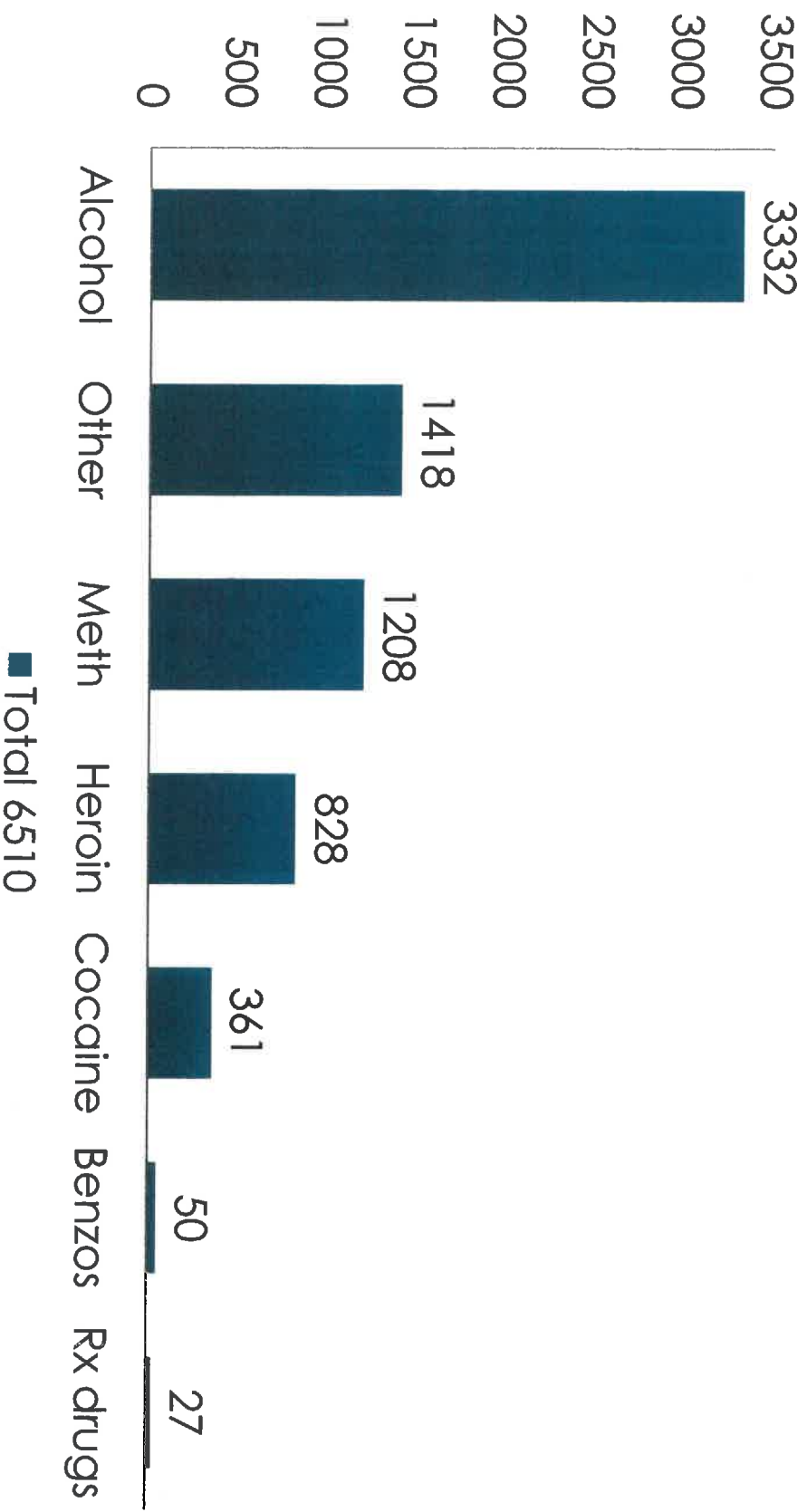
- Overall, 78% completed a full 12 week course of therapy
 - 50 pts released from jail while on treatment, of those 64% completed treatment
- Sustained Virologic Response (SVR) achieved in 49 and results pending in 41 patients
- Sustainability of CHIP program:
 - Medication source: AbbVie will consider PAP funding for incarcerated patients
 - Continued funding for coordinator/navigator



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Self-Reported Substance Use

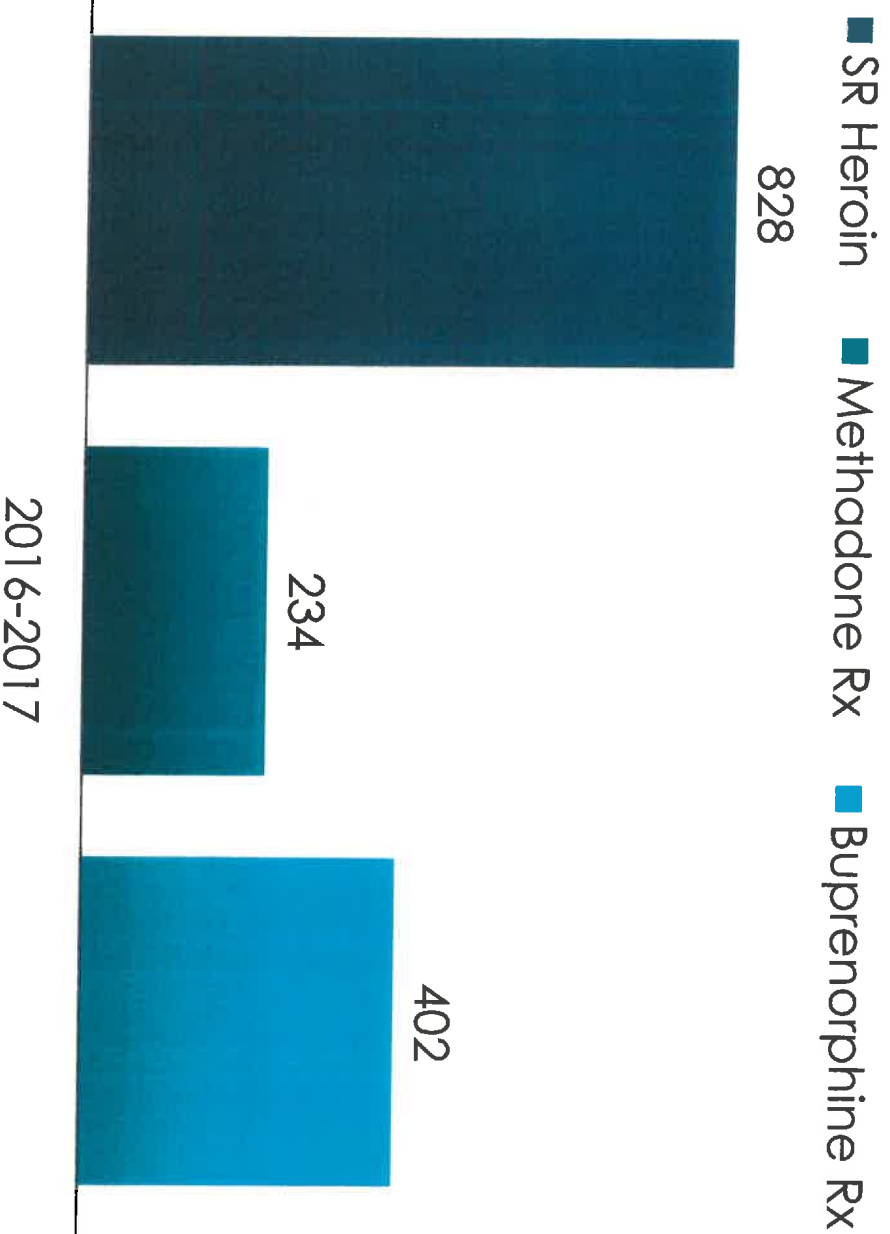




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Medication Assisted Treatment

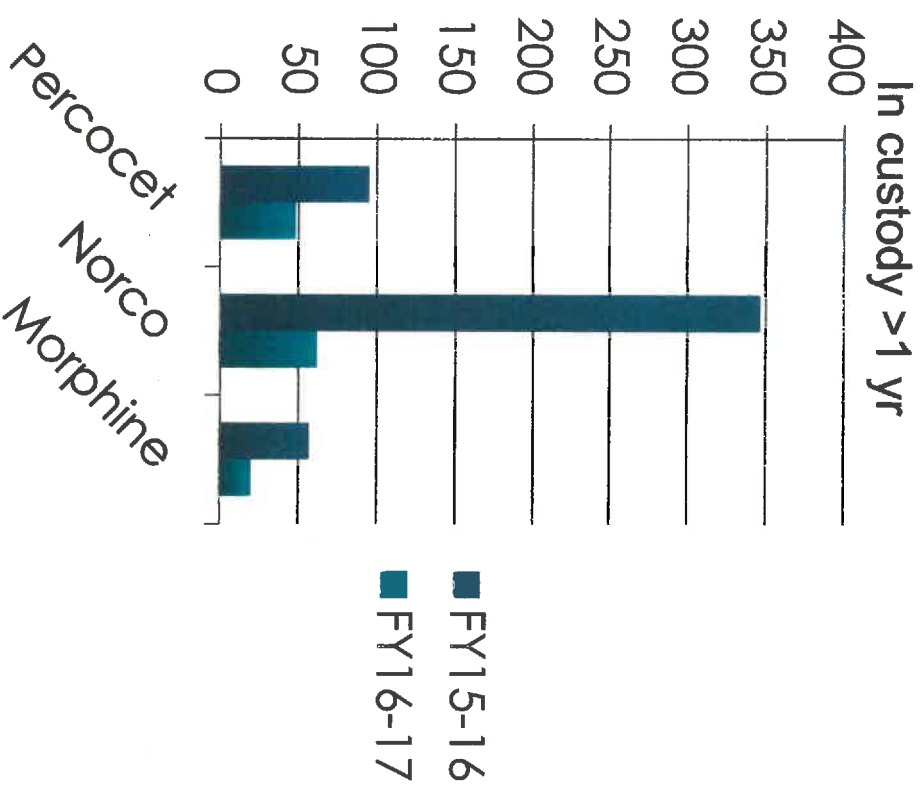
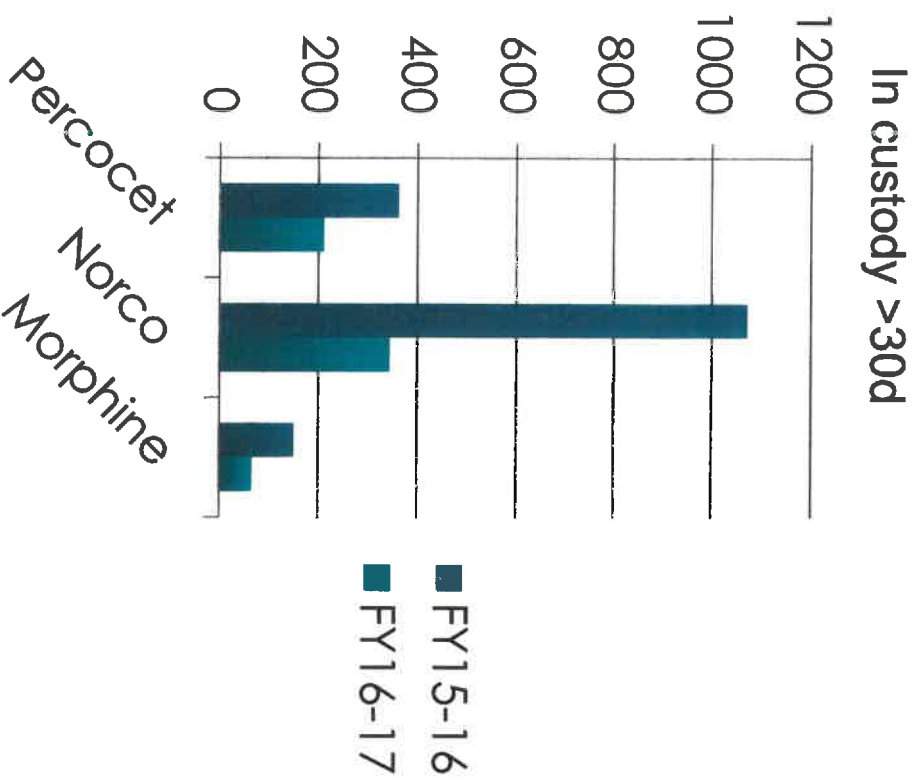




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Addressing Opioid Misuse





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Naloxone Training in the Jail

Between March 2013 - December 2017:

- 852 have completed naloxone training – offered in all jails on a rotating schedule
- 571(67%) of inmates who complete training request naloxone when released

Emergence of Fentanyl

- fentanyl alone as well as contaminant in heroin, cocaine, methamphetamine.
- The SAC/DOPE Project has created and has been distributing materials with targeted messaging around fentanyl along with fentanyl test strips in the community. Education provided in the jail during the trainings about fentanyl.



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TGN Policy Update

- In Feb 2018, SFSD rolled out groundbreaking policy for housing transgender/gender variant/non-binary (TGN)
- This process is initiated by the identification of people who identify as TGN by Triage RN
 - Gender identity and sex at birth
 - If TGN, Statement of Preference completed

‘16-’17: Trans Women 107; Trans Men 20



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JHS True North +

| Area | Topic |
|-----------------------|---|
| Safety | <ol style="list-style-type: none">1. Standardizing Naloxone use for Unresponsive Patients2. Immediate Medical Evaluation for Patients who Return from Higher Level of Care3. Medication Delivery Process Improvement and Error Reduction4. Safe opioid prescribing |
| Quality | <ol style="list-style-type: none">1. Linking HIV Patients to Primary Care in the Community Upon Release2. Lab Sample Rejection Reduction3. Psychiatric medication reconciliation and continuity |
| Care Experience | Patient Satisfaction Survey |
| Workforce | Workforce Development and Engagement: Assessment and Improvement – Managing Stress |
| Financial Stewardship | Provider Productivity: Building the Right Care Model for Jail Health Services |



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Psych Medication Improvement

- Previous procedure:
 - Psych medications disrupted
 - Detoxing patients' medication withheld
 - Stabilization delayed
- Improvement Plan:
 - Perform med reconciliation at intake and order psychiatric meds immediately

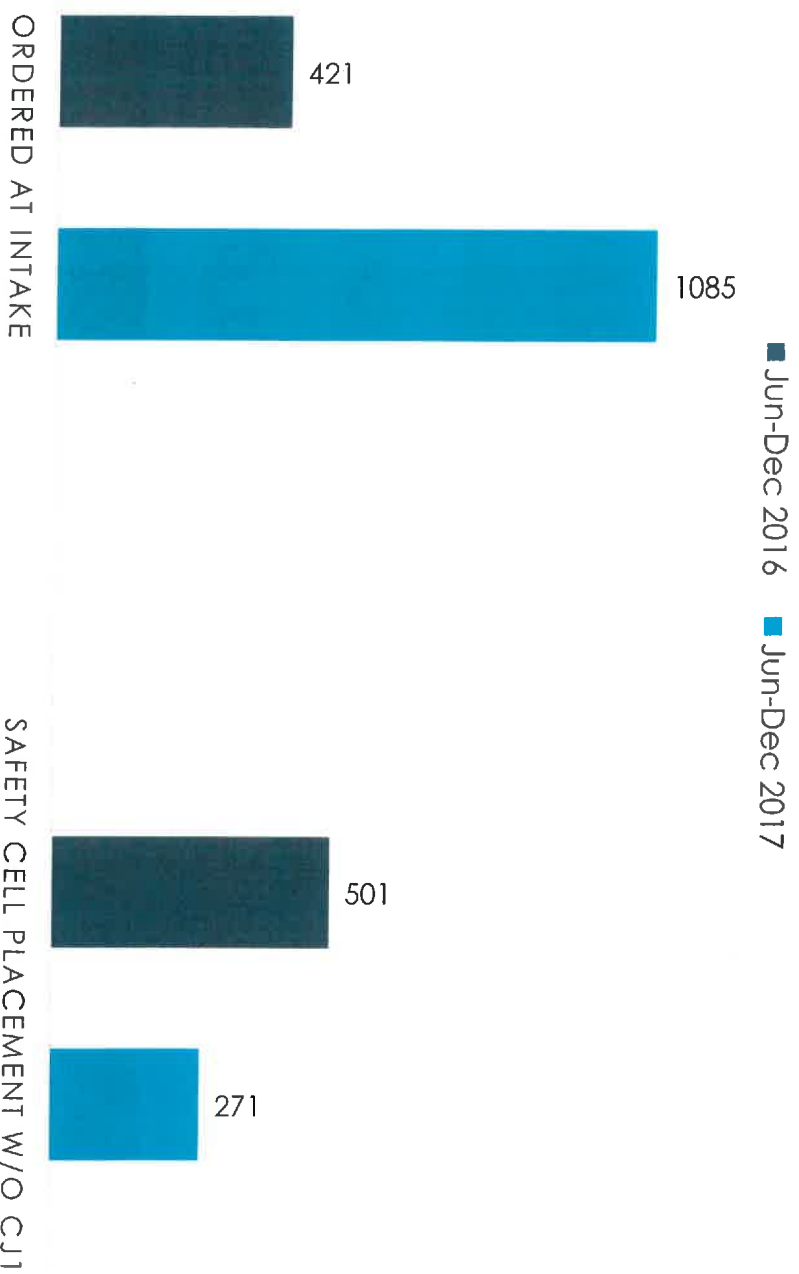


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Psych Medication Improvement

OUTCOME MEASURES





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Current Initiatives

- Opening CJ2 Pharmacy
- Afternoon huddles with nursing/providers
- Onboarding of Nursing Director
- Orientation of Behavioral Health Medical Director – Loren Roth, MD
- Creation of BHS teams with daily huddles for each service line w/psychiatrist
- Expansion of alternative pain management strategies (PT, meditation, yoga)